

## Return Merchandise Form

Thank you for choosing We Love Colors!

Returns may be made up to 30 days for a full refund.  
 Shipping charges are not refundable.

Returned items received after 30 days will be assessed a restocking fee of 10-30%. After 60 days a 40% restocking fee. No returns are accepted after 120 days.

Returns for items over \$300 in value will be assessed a restocking fee, please call for more information.

Exchanges are also accepted up to 30 days from date of purchase. Exchange shipping charges will be applied to credit card used when placing order.

Credits may take up to 30 business days to process after we receive the items.

**Step 1** Fill out contact information:

Date      /      /

Name \_\_\_\_\_

Address \_\_\_\_\_

Suite/Apt. \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Country \_\_\_\_\_

Phone \_\_\_\_\_ Invoice # \_\_\_\_\_

Email \_\_\_\_\_

**Step 2** How would you like us to handle your return/exchange?

Store Credit     Refund to Credit Card

Exchange (Please fill out step 4 below)

**Step 3** List item(s) you are returning, including reason for return:

Qty	SKU	Color	Size	Description	Reason

<p><b>Reason for Return:</b> (fill in letter above)</p> <p>A. Damaged                              F. Not as Described</p> <p>B. Color Not What Expected        G. Arrived Too Late</p> <p>C. Did Not Like Quality                H. Did Not Fit</p> <p>D. Incorrect Item Shipped            I. Dissatisfied</p> <p>E. Ordered Wrong Product</p>	<p><b>Additional comments:</b></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
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**Step 4** List item(s) you want for your exchange: (if applying for credit/refund skip this step)

Qty	SKU	Color	Size	Description

**Step 5** Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original packaging condition they were received in. Send your package via mail to this address:

We Love Colors  
 4980 NW 165th St. 11A  
 Miami FL, 33014 USA

**Questions?**  
 Phone: 800-770-3177  
 305-889-0793  
 Email: info@welovecolors.com